

Unity is IAT's new platform that houses all policy issuance, claims and billing processes, and data analytics under one roof. This single enterprise-level system is designed to work for our distribution partners – offering a single entry, real-time quoting experience for IAT Specialty's Binding partners.

It's ease-of-use allows you to seamlessly customize limits, exclusions, deductibles and optional coverages. Unity streamlines the process for our partners by auto populating business classes, policy form attachments and applicable discretionary pricing.

Most importantly, Unity saves you time and improves our responsiveness, regardless of the product you are using. Because of Unity, IAT can make better decisions faster, improve our speed to market and make it easier for you to do business with us.

FREQUENTLY ASKED QUESTIONS

1. Do all IAT partners (agents and brokers) have access to Unity?
Currently, only IAT Specialty Binding Agents have access to quote, bind and issue General Liability and Liquor Liability policies.
2. How does a new employee at our agency get access to Unity?
Fill out the Add New User Request Form.
3. I'm having trouble logging into Unity. Who do I contact?
Send an email to support@iatinsurance.com or call 1-888-237-3363.
4. I need training. Who do I contact?
Go to our Training Library to access video tutorials and job aids. If you have unique training needs, please contact your IAT Specialty Binding Underwriter.

You must have a valid Unity login to access the materials.
5. How do I view and print documents, such as a quote proposal?
The Training Library contains video tutorials and job aids for viewing, printing and uploading documents for quotes, proposals and policy provisions. Please contact the Support team at support@iatinsurance.com or call 1-888-237-3363 if you have issues.

You must have a valid Unity login to access the materials.
6. What types of risks will you write?
Unity has an interactive Underwriting Guide which indicates eligible and prohibited risks by class code.
7. I have a suggestion to improve the functionality in Unity. Who do I contact?
Reach out to your IAT Specialty Binding Underwriter and explain your suggestion in detail. The information will be shared with the Unity Team for review.