

Payment FAQ's

How do I pay my bill to IAT Insurance Group?

- Payments are made through the IAT Website on the [Make a Payment page](#). You will need your customer/policy number and zip code associated with your account to log into the portal.

Where can I find my customer/policy number?

- You can find your policy number on your billing invoice.

What forms of payment do you accept?

- Depending on your policy, we accept Visa, Mastercard, American Express, Discover and bank account payments.

Can I set up automatic payments for each month?

- Yes, you can choose to have your bill paid automatically using the payment method of your choice. Select Enroll in AutoPay in the Pay My Bill portal to complete the process.

Can I make a payment over the phone?

- Yes. Please reference your invoice for the correct number to call.

I haven't received my bill. What do I do?

- Please contact our Accounts Receivable Department at 1-800-821-8014 (option #2).

Can I make a partial payment online?

- No. The entire amount billed is due by the due date listed on your billing invoice.

Can I use more than one method to pay my bill online?

- Multiple payment methods cannot be processed via the payment portals online.
- To pay using multiple payment methods, contact our Accounts Receivable Department. Please reference your invoice for the correct number to call.

I am having trouble accessing the IAT Payment Portal. What should I do?

- Please contact our Accounts Receivable Department at 1-800-821-8014 (option #2).

How do I know if my bill is paid?

- After each successful payment, you will receive an email confirmation, or you can contact our Accounts Receivable Department at 1-800-821-8014 (option #2).

I am having problems entering my payment information. What should I do?

- Please contact our Accounts Receivable Department at 1-800-821-8014 (option #2).

Is my data and payment information secure?

- Yes. To learn more, you can view our privacy policy [here](#).